

**B.B.A. Semester - 5 (CBCS) Examination****Oct/Nov - 2021 (NEW COURSE)****Human Resource Group - Management of Industrial Relations (Elective)****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
  2. Figures to the right indicate marks.
- 

Q.1 What is industrial relations? Explain various participants of industrial relations. (14)

OR

Q.1 What do you mean by industrial relations? What measures would you suggest to improve industrial relations in an organization?

Q.2 Describe the concept of conflict and types of conflict. (14)

OR

Q.2 Describe the Techniques for conflict resolution.

Q.3 What do mean by participative management? Justify its need in the industrial field (14)

OR

Q.3 Discuss the latest trends in employee participative management.

Q.4 Give the concept of power and describe the influence ability of the Target power. (14)

OR

Q.4 Give the concept and features of organizational politics.

Q.5 Discuss the objectives and functions of trade unions in India. (14)

OR

Q.5 Discuss the recent trends in trade union movement in India.

\*\*\*\*\*